Warranty Terms and Conditions:

1. BMW Motorrad Singapore warrants that each new motorcycle purchased on or after 1 January 2023 is not flawed in terms of materials and workmanship in the manufacturing process for a period of 3 or 5 years* with unlimited mileage. The warranty period starts from the first day a motorcycle is registered.

   *Depending on motorcycle model.

2. Any decision to repair or replace any parts under the warranty shall be at the sole discretion of BMW Motorrad Singapore. BMW Motorrad may satisfy a valid warranty claim by repairing the motorcycle, replacing the defective parts, or taking such other remedial action as it considers appropriate. Any defective parts from the motorcycle shall become the property of BMW Motorrad Singapore.

3. The warranty period of any replacement part will only last until the end of the original warranty period of the motorcycle.

4. The warranty applies to the motorcycle, not the owner. Therefore, when the motorcycle is sold to the next owner, he/she may enjoy the remaining period of the warranty.

5. Without prejudice to the provisions of paragraph 2, the warranty does not cover defects, damage, or loss arising from or in respect of any of the following:

- Misuse of the motorcycle, negligence, accidents, or normal wear and tear;
- Use of the motorcycle for racing, rallying, stunt acts, competitive sports, or any other unusual, unlawful, or non-ordinary use not primarily intended for transportation;
- any repair, servicing, maintenance, or other action carried out by a third party;
- failure to ensure that proper and periodic servicing is carried out in accordance with the manufacturer's recommended servicing schedule;
- parts that have been installed, replaced or modified by a third party;
- failure to immediately report a fault either verbally or in writing to BMW Motorrad Singapore;
- failure to adhere to instructions for maintenance and care of the motorcycle set out in the rider's manual and/or service booklet.

6. BMW motorcycles are designed and built to extremely high standards to achieve optimum performance and economy. Neither BMW Motorrad Singapore nor the manufacturer can be held responsible for modifications to the motorcycle which lead to defects, damage, or loss, unless those modifications have been approved by the manufacturer or BMW Motorrad Singapore.

7. Wear and tear and damage caused by storage of the motorcycle are not included in the warranty.

8. The warranty does not cover items which are deemed to be service-related, components that may require periodic replacement or adjustments as a normal part of motoring, or components with a limited life expectancy.

9. To the full extent permitted by law, BMW Motorrad Singapore shall not be liable for any indirect, incidental, special or consequential loss or damage arising from any warranty claim, including but not limited to for loss of use, loss of profit, loss of personal belongings, or damage to property. The customer should ensure that adequate insurance coverage is maintained for such loss or damage.

10. Brake Discs and Brake Pads

Noises:
Warranty coverage is valid up to 5,000 km or for a period of 1 year, whichever comes first.

Vibration:
Warranty coverage is valid up to 5,000 km or for a period of 1 year, whichever comes first.

11. Windscreen
Damage caused by external influences including but not limited to chemicals, stone impacts, or scratches are not covered under warranty.

12. Wear Parts
All vehicle parts undergo natural wear. According to the terms of warranty, vehicle components that are subject to normal wear and tear or deterioration through use are excluded from the warranty, except where the relevant issue is determined by BMW Motorrad Singapore to result directly from a material defect in materials or workmanship.

13. Starter Battery
Warranty coverage is valid up to 24 months from the start date of warranty coverage.

14. Bulbs
Warranty coverage is valid up to 12 months from the start date of warranty coverage.

15. Tires
Tires are warranted by their respective manufacturers for defects in materials and

workmanship. Terms and conditions are as specified by the respective manufacturers. BMW Motorrad Singapore will submit claims to them on your behalf, should the need arise.

16. Tire imbalance

Rebalancing of tires is typically not covered under the warranty but may be done in exceptional cases at BMW Motorrad Singapore's sole discretion.

17. Fitted Parts (including Accessories and Riders Gear)

BMW Motorrad-approved parts (excluding wear and tear parts and consumables, including but not limited to brake pads, brake discs, and clutch plates) which are purchased and/or installed at BMW Motorrad Singapore are covered by a 24-month warranty with unlimited mileage. Please retain your receipts issued by BMW Motorrad Singapore during the warranty period for faster service and claims. In the case of BMW Motorrad helmets purchased on or after 1 January 2020, the warranty period is 5 years starting from the invoice date.

18. These warranty terms and conditions, including but not limited to the scope of coverage and exclusions, are subject to change at BMW Motorrad Singapore's sole discretion without prior notice.